



TERMS AND CONDITIONS

Our duty is to promote our local partner programs in Europe and the world, to consult applicants and participants and to moderate the communication between the mother section in South Africa and the applicants. SAPP is authorized to speak in the name of our local partner and to set the contract between participant and the program that was booked.

However, our local partner is the only responsible for the preparation and execution of the programs in South Africa. SAPP is therefore not liable for any defects that might arise after the participant has started his or her program in South Africa.

Our local partner is only accountable for problems that are directly related to the program and that are due to its misconduct. For any other problems that might arise during the stay in South Africa, including sickness, accidents, injuries, theft, the participant bears the risk and our local partner cannot be held to account, though, of course, will do anything possible to assist in resolving these problems.

In case that the problem regarding working place, accommodation and supervision does not meet the expectations on which our local partner and the participant agreed and nothing is done by our local partner in an appropriate time span to improve the situation, the participant has the right to withdraw from the program and is entitled to a refund. The amount of the refund will be determined case by case in an amicable agreement between our local partner and participant and not be less than the weekly fees for the time that is left. Cost for flights, visas and other such expenses cannot be subject to a refund.

In cases where the participant has to stop the program and return to his or her home country for reasons of illness or other personal emergencies, our local partner will refund the weekly fees for the time that is left, except the fees that were already spent in advance on accommodation. A right to withdraw /refund does not exist in cases where the participant wants to stop the program for personal reasons that are beyond the responsibility of our local partner.

Minimum age to volunteer is 16 years of age. However, if you are under 18 we will require parent's permission.

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